

## Refund Policy –

If the Buyers allege that the goods or any part thereof are not in accordance with the contract and shall give notice to the Company and its Agents and afford them the facilities to inspect the goods and investigate the complaint before the goods are used, processed, sold or otherwise dealt with, PROVIDED the Buyers have complied with this condition and if the goods or any part thereof are proved not to be in accordance with the contract or specification then the Company will accept the rejection of the relevant goods and replace the goods within a reasonable time. The Buyers shall not in any case return any goods to the Company unless the Company has agreed in writing to accept their return.